

“Together with the Practice, striving for excellence”



Patient Participation Group

Wednesday 28th June 2023

18.30 – 20.00

Health Education room

1. **Welcome/Apologies.**

- **Present:** Ted, Joan, Ann, Nicki, Elizabeth, Harry Caroline, Karen.
Surgery Staff: Dawn Dr.Rowe
- **Apologies:** Brian, Jeremy, Tommy, Pam.

2. **Minutes of Last Meeting 23rd February 2023.** Agreed as accurate.

- **Action 01170517 Houghton Lodge Re-development (Jack & Jill Nursery relocation)** Ampthill Day Care Centre and surrounding area.
Ted/Dawn.
- **Action 01301122. Greensand Surgery List Closure.** Update required from Beth Collins. **Ted**

3. **PPG Bank Account.** No transactions. **Current Balance (£574.68).**

4. **Closing the Practice List Update Dawn.**

List been open since April. 161 new registrations. Bringing the list total to 9810. Practice did lose 300 patients during the closure so trying to build the list up again. Dawn explained that income has gone down and expenses have gone up with a lot of the funding moving to the PCN. They as well as other practices are having financial difficulty. The practice is liaising with the LMC regarding the matter and how they can work safely. This might mean looking at the appointment system and how many appointments the practice can afford to offer rather than to meet demand. Lots of practices are merging for security, the practice needs to think about its own 5-year plan.

5. **Estates Upgrade /Ground Floor/1st Floor Dawn.** Timeframes still not agreed for the ground floor but hoping August. Ted to share plans. **Action Ted.**

1st Floor the practice is waiting for costings before a decision is made. Opportunity to sublease to PCN, however this depends on costs. We may have to use just downstairs because there's no additional costs and we could accommodate existing staff. The 1st floor was to help us expand the team and the PCN, if we do recruit, we have nowhere to put the staff. The situation of getting this moving is proving very time consuming as a lot of parties are involved. Much discussion took place over the complexity of the situation.

6. **Houghton Close Re-development Dawn/Ted.**

No further progress, as far as I can make out no plans have been submitted. I understand that Oliver Street PPG have written to the Town Council. I have spoken to

Roland Browne and he agreed to keep me up to date. We have contacts on Amphill Town Council who are in the loop.

7. Surgery Update. Dawn

- **Staff update.** New GP starting in July – Dr Sahar Kareem. Six sessions per week replacement for Dr Ali. New PCN staff – Hani Physician Associate, one day a week and every third Thursday. Katie – Paramedic. Sadly, Kathy is retiring the end of September. Currently advertising.
- **Patient suggestion box.**
- **Flu Clinics** – 23rd September and 14th October
- **DNA's** – Dawn to share figures for February to date. Including idea of how many appointments the practice offers.

8. New GP Contract. Dawn. Last year of the five-year contract. Contract uplifted by 2.1%. LMC/GMC not happy due as not a true reflection of rising costs for practices. Focus on access and appointments. LMC/GMC not happy due to the reduction of workforce and the NHS in crisis/still recovering from Covid

9. Primary Care Network (PCN). Ted/Dawn/Ann

Interviews took place for pharmacy technician with a view of appointing. Currently advertising for ANP, MSK physio, Mental Health worker, Physician Associate. Staff update and Estates to be added to the PCN PPG agenda. **Action Ted**

10. A.O.B.

Diagnostic Centres. Ted to raise with PCN. | **Action Ted**

Invite Gill Hiscox to a future meeting to give overview of Healthwatch and how diagnostic centres will work. **Action Ted**

Next Meeting Date.

Wednesday 13th September 2023 TBA

Future Meeting Dates.

Wednesday 29th November 2023 15:30 to 17:00 (Zoom).

Wednesday 21st February 2024 15:30 to 17:00 (Zoom).